



## ***Frequently Asked Questions***

### **What are the advantages of Online Giving?**

It makes it easy to fulfill stewardship commitments, even when you are unable to attend church. You never have to bring cash or checks to church. Giving electronically also helps the church save money and plan its budget!

### **How are my contributions automatically deducted from my account?**

Once you create your account, the contribution amount you specify will automatically be transferred from your bank account to the church's bank account.

### **When will my contribution be deducted from my account?**

Your electronic contribution will be debited on the date you specify.

### **If I do not write checks, how do I keep my checkbook balance straight?**

Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date. Electronic contributions are recorded for you on your bank statement as well as your online reports.

### **Without a canceled check, how can I prove I made my contribution?**

Your bank statement provides an itemized list of electronic transactions as well as your online reports.

### **Can I put different amounts in offerings and have all of them withdrawn at different times?**

You can set up to contribute to different offerings at different times; However, you will have to do each one separately. You will receive a receipt for each one.

### **What if I change bank accounts?**

Simply login and update your account information.

### **What if I try Online Giving and don't like it?**

You can cancel your authorization by deleting your credit card and/or bank account information along with your donation dates.

### **How do I sign up for Online Giving?**

1. Click [here to start](#) and then...
2. Click on the **Create New Account** link

Help videos are available on every page in the Online Giving website area to explain options available.

It's just that simple!